

# NSW Green Slip Changes

## 7 November 2015 – FAQs

ITEM	QUESTION	ANSWER
1	What is changing for me?	From 7 November 2015, new information will be required to be provided to purchase a Green Slip.
2	Why is it changing?	These changes are being introduced by all NSW CTP insurers and are designed to improve your buying experience and reduce the time taken to register your vehicle.
3	How will I benefit from this change?	<p>The changes are designed to benefit you in three ways:</p> <ol style="list-style-type: none"> <li>1. Less information will have to be provided to purchase a new Green Slip</li> <li>2. Your CTP details will be sent to Roads and Maritime Services (RMS) immediately so that you can register your vehicle straight away. This will include first time registrations that currently require a hard copy CTP receipt to be presented</li> <li>3. Ensuring you are charged the correct premium. Your premium will be based on the registration details retrieved from RMS, plus other information required by your Green Slip insurer</li> </ol>
4	What do I need?	You will be required to provide two pieces of information to assist us in identifying you and your vehicle. The details can easily be located on your RMS registration papers, so make sure you have them handy.
5	How can I prepare for this change?	Make sure the details showing on the registration papers are correct. If they are not correct you may be charged the incorrect CTP premium. If any of your registration details require updating please contact RMS on 13 22 13 prior to purchasing your Green Slip. CTP Insurers won't be able to update them for you.
6	What information do I need to provide to purchase a Green Slip to renew my registration?	<p>If a Green Slip is being purchased to renew your vehicle's registration, you will need:</p> <ol style="list-style-type: none"> <li>1. Your RMS Billing Number and</li> <li>2. Your Plate Number</li> </ol>
7	What information do I need to provide to purchase a Green Slip to start a new registration?	<p>If a Green Slip is being purchased to start a new registration, you will need:</p> <ol style="list-style-type: none"> <li>1. The vehicle's VIN, Engine and/or Chassis Number and</li> <li>2. The NSW Driver or Rider Licence, NSW Photocard Number or RMS Customer Number of the registered operator</li> </ol>
8	What if I don't have my registration papers handy?	<p>If you want to purchase a Green Slip to renew your vehicle's registration, you will need:</p> <ol style="list-style-type: none"> <li>1. Your Plate Number and</li> <li>2. The NSW Driver or Rider Licence, NSW Photocard Number or RMS Customer Number of the registered operator</li> </ol> <p><b>Note:</b> if the vehicle is registered in the name of a company, the only identifier that can be provided is the RMS Customer Number.</p>

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9	What other vehicle information can I use to purchase a Green Slip?	You can provide your VIN Number, Engine Number or Chassis Number.
10	What if I don't have the information required for my Green Slip?	You will still be able to obtain a Green Slip quote if you don't have the required information, but you will not be able to purchase a policy.
11	What if I have recently acquired a vehicle that is due for registration?	If the vehicle has only recently been acquired, please ensure that you have completed the change of ownership with RMS at <a href="https://www.myrta.com">https://www.myrta.com</a> or a Green Slip may not be able to be purchased.
12	Will my CTP details be sent electronically to the RMS?	Yes, your CTP details will be sent electronically to RMS immediately for both new and existing registrations, removing the need to provide RMS with a hard copy Green Slip or receipt.
13	I have just moved to NSW. How do I purchase a Green Slip?	<p>If you have just moved to NSW and your vehicle is still registered interstate, you will still be able to purchase a Green Slip to establish your registration by providing a vehicle identifier.</p> <p>If you have just moved from interstate or overseas and have bought a vehicle that is registered in NSW, you should ensure that the registration has been transferred into your name. Once completed, you will be covered by the CTP included with the vehicle's existing registration until the expiry date. If the vehicle's registration is due for renewal, you may be unable to purchase a Green Slip until the registration has been transferred into your name.</p>
14	Will there be any changes to my CTP cover?	No, there are no changes to your benefits under the Compulsory Third Party (CTP) Personal Injury Insurance Scheme.
15	Will I still receive an invitation to renew my CTP?	Yes, you will still receive a CTP renewal notice 4 to 6 weeks prior to your registration expiry date.
16	Is my privacy protected with this change?	CTP insurers will only be using information from RMS that is necessary to provide you with an accurate CTP quote. This information has always been required to be provided when purchasing a Green Slip.